



Zerowait Opens EMEA Office to Provide Affordable Service, Support & Upgrades to NetApp® Customers in the UK and Europe.

Newark, DE, USA / Manchester, UK—August 29, 2006 –Zerowait Corporation, the recognized leader for independent support of Network Appliance (NetApp) equipment, announces the opening of their European Headquarters. Offering comprehensive hardware support for enterprises and e-commerce companies who need to manage their critical data at a reasonable cost, Zerowait is now positioned to provide enhanced engineering and technical support for NetApp infrastructures throughout EMEA with its expanded sales presence and forward distribution depot.

A Partner You Can Trust

Steve Fishwick, General Manager of Zerowait EMEA comments, “Zerowait has been earning the trust of their customers for over 15 years. Selected by Network Appliance as one of their first Registered Service Providers (RSP), Zerowait’s extensive experience in load balancing, caching and network attached storage provides the foundation for outstanding third party support programmes. Zerowait helps customers maximize their return on investment (ROI) for their Network Appliance storage equipment, by providing affordable high availability support solutions, parts and engineering support.

“Our new European office provides European clients a simple way to reduce the skyrocketing costs that Network Appliance charges for upgrades and hardware support,” concludes Fishwick.

“Zerowait was established in 1989, in Newark, Delaware USA. Zerowait is clearly the largest independent service and support organization focusing on Network Appliance Corporation’s equipment. Several hundred NetApp customers around the world depend on Zerowait to provide them with an affordable alternative for NetApp service, support and upgrades. Opening our European office and parts depot permits us to provide our EMEA customers the same high availability service levels that our customers in North America receive,” said the President of Zerowait, Mike Linett.

If you are looking for a responsive company that will put your requirements first, contact Zerowait by calling 08000 121 801 in Europe or 302 266 9408 in North America. Email us at info@zerowait.com for a competitive quote today!

Zerowait is a third party provider of parts, services, and support for Network Appliance equipment. Zerowait is not a partner of, nor affiliated with, Network Appliance Corporation.

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